



SHAMBHU DAYAL P.G. COLLEGE, GHAZIABAD

**AFFILIATED TO CHAUDHARY CHRAN SINGH UNIVERSITY,
MEERUT, UTTAPRADESH**

NAAC-ACCREDITED WITH GRDE B+

website: www.sdpgcollegegz.com

**FEEDBACK & ACTION TAKEN REPORT
2023-24**



**SHAMBHU DAYAL P.G.COLLEGE,
GHAZIABAD**

**AFFILIATED TO CHAUDHARY CHARAN SINGH UNIVERSITY,
MEERUT, UTTARPRADESH**

NAAC-ACCREDITED WITH GRADE B+

Website: www.sdpgcollegegzb.com


प्राचार्य
शम्भु दयाल कलन
गाज़ियाबाद

**FEEDBACK & ACTION TAKEN REPORT
2023-24**

SHAMBHU DAYAL COLLEGE GHAZIABAD
 (Affiliated to C.C.S, University, Meerut)
ANALYSIS REPORT OF STUDENTS' & TEACHERS' FEEDBACK
Session 2023-24

The institution regularly collects feedback on various academic and co-curricular aspects from its students. The panel of IQAC analyses the records obtained in offline mode of collection of data. The panel notes down the short summings and suggestions and compares the same with its benchmark. It puts forth the action taken as per its advisory. On the basis of relevant suggestions, IQAC prepares their report for further action and forward these to related bodies.

Objectives of Collecting Feedback

- To ascertain the satisfaction level of the stakeholders.
- To judge the expectation fulfillment achieved by the Faculty.
- To plan for the betterment of education delivery in the institution.
- To obtain new innovative ideas and suggestions for the improvement in working environment and serving the society better.

FEEDBACK ANALYSIS

Summary Statistics of Feedback Received 2023-24

S.No.	Feedback Category	Number of Responses
1.	Student Feedback	587
2.	Faculty Feedback	36

The obtained feedback responses were analysed using statistical techniques and tools. Suitable presentation of collected data is made on the basis of results obtained in the form of percentage through pie charts.

I. Student Feedback Analysis 2023-24

Feedback from students is collected on a regular basis after completion of internal assessment to obtain their opinion on the lecture delivery and their grasp in classroom teaching methods, rate their mentors, obtain their innovative suggestions on improving academic performance, course employability features, institution infrastructure, value addition in knowledge base and overall institutional devotion towards students career building. Their opinion is judged on a rating scale of 0 to 4 as given below and results analysed using statistical tables as shown in Table No. 1 –

A	B	C	D
Very Good	Good	Satisfactory	Unsatisfactory
4	3	2	1

The responses obtained, as per the table 1 above, shows an overall above average satisfaction level of 93% while 7% responses show an average satisfaction level where there is need of more efforts to be instrumental.

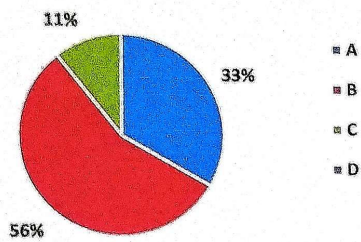


शम्भू दयाल कल्लेज
गान्धियाबाद

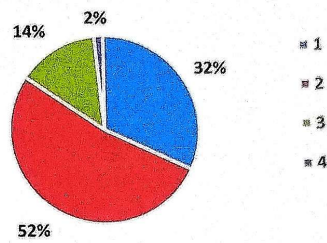
9	Overall quality of teaching-learning process in your institution शिक्षण अधिगम प्रक्रिया संबंधी संपूर्ण योग्यता	35.6	56.4	6.1	1.9
10	Discussion of assignments and performance नियत कार्य एवं प्रदर्शन/ निष्पादन पर विचार विमर्श	71.8	16.8	8.9	2.5

Students Feedback Analysis Presentation through Pie Charts 2023-24

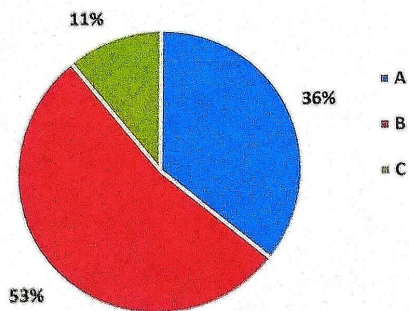
1. Clarity and relevance of textual reading material



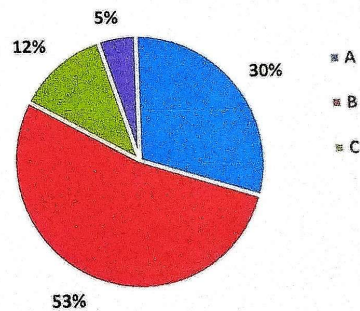
2. Extent of content coverage, teacher's input for in depth understanding



3. Communication skills of Teachers



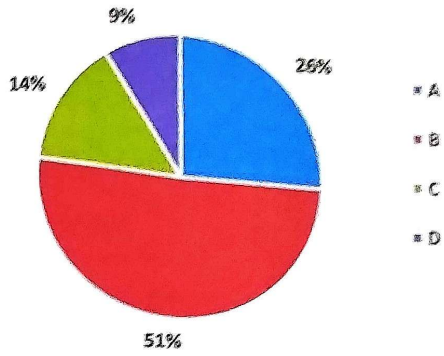
4. Transparency of the internal evaluation process



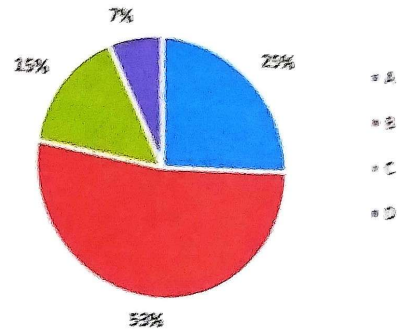
(Handwritten signature)

प्र.पू. इरावत कॉलेज
महाराष्ट्र

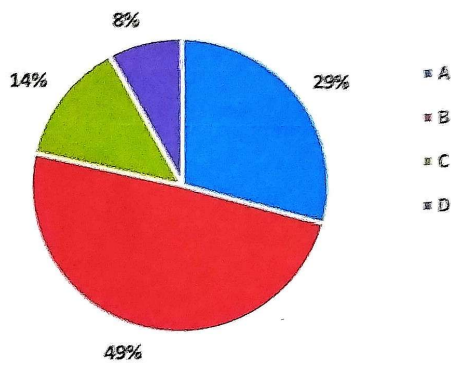
5. Evaluate infrastructure facilities provided by the institution



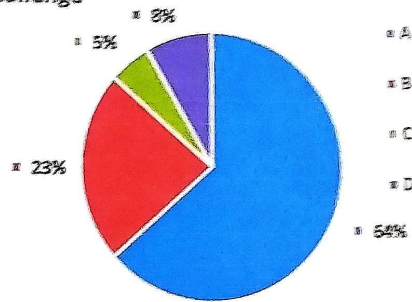
6. Administrative/office related facilities and support



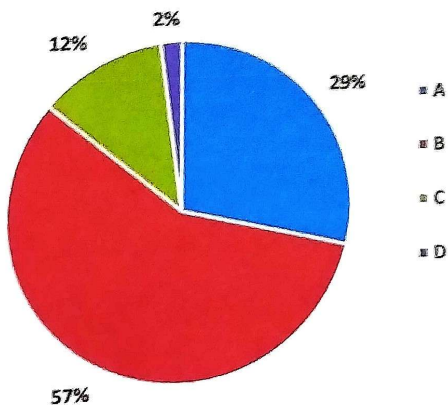
7. Regularity of Teachers for the course



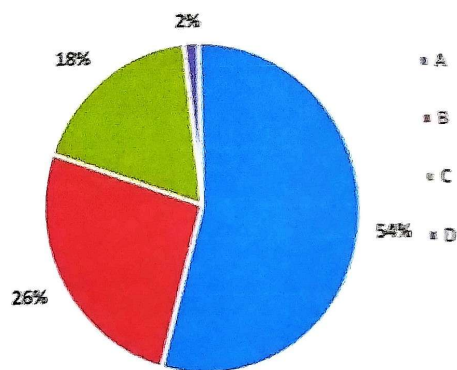
8. Teachers ability to identify students strength and encourage them by providing right level of challenge



9. Overall quality of teaching-learning process in your institution



10. Discussion of assignments and performance



 प्राचार्य
 शम्भू दयाल कालन
 गान्धियाबाद

Students Feedback & Action Taken Report 2023-24

On the basis of the student's feedback the following appropriate action is taken-

Feedback-1: *Teacher's ability to identify students strength and encourage them by providing right level of challenge*

Action: Encourage Students to actively participate in class discussions and raise their concerns during appropriate moments. By sharing their perspectives and challenging the integration of content, they can foster dialogue and encourage critical thinking among their peers and teachers.

Feedback-2: *Accessibility of the Teacher in and out of the class (includes the availability of the Teacher to motivate further study and discussion outside the class)*

Action: Seek assistance from the academic council for student support offered by the institution. They can provide guidance on how to address the issue effectively and may be able to mediate between the students and the teacher.

2. Faculty Feedback Analysis 2023-24

Feedback Category	Faculty Feedback
Number of Responses	36
Number of Questions	10
Feedback Type	Online/Offline

SHAMBHU DAYAL PG COLLEGE GHAZIABAD

TEACHER'S FEEDBACK ANALYSIS 2023-24

1.4.1 - Structured feedback for design and review of syllabus – semester wise / is received from Teachers (in %)

Q.No.	Nature of Question	Strongly Agree A	Agree B	Neutral C	Disagree D	Strongly Disagree E
1	The courses / paper taught by me have a good balance between theory and application.	39	56	5	0	0
2	Enough freedom to contribute my ideas on imparting Knowledge and building moral values in students	53	42	5	0	0
3	Employability is given weightage in curriculum design and implementation for better opportunities to the students.	69	31	0	0	0
4	Employability is given weightage in curriculum design and implementation for better opportunities to the students.	22	56	17	5	0

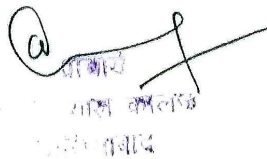
(a) प्राचार्य

शम्भुदायल पब्लिक कालेज
गहाजीबाद

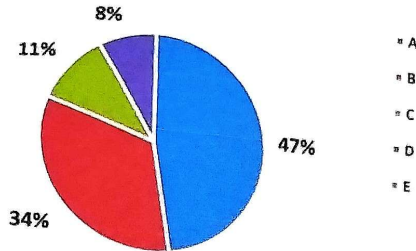
5	The books and journals prescribed / listed as reference materials are relevant, updated and cover the entire syllabi.	36	56	8	0	0
6	The College encourages participatory decision making by involving employees at various levels.	53	36	5	6	0
7	The facilities of the library including reading materials available, reading room, issue/return policy are convenient.	47	34	11	8	0
8	Infrastructural facilities available in the college are up to mark.	34	47	14	5	3
9	The examination and evaluation system followed by the College is effective and fair in judging students' academic performance	56	39	5	0	0
10	College values me as an asset and invests in development programmes and seminars.	28	58	8	6	0

Feedback from teachers is collected on a regular basis to obtain their valuable suggestions on the academic performance, course structure, institution infrastructure, value addition in knowledge and so on. Their opinion is judged on a rating scale of 5 as given below and results were analysed as shown in Table No. 2 –

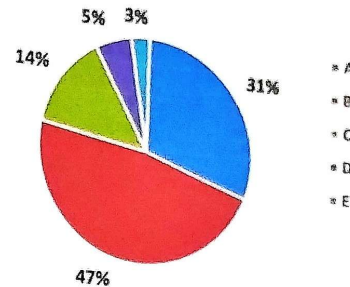
A	B	C	D	E
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
5	4	3	2	1



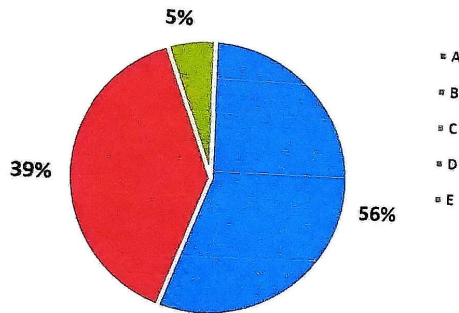
7. The facilities of the library including reading materials available, reading room, issue/return policy are convenient.



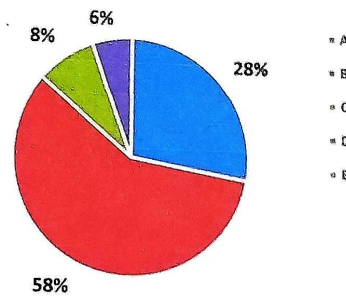
8. Infrastructural facilities available in the college are up to mark.



9. The examination and evaluation system followed by the College is effective and fair in judging students' academic performance.



10. College values me as an asset and invests in development programmes and seminars.



Faculty Feedback & Action Taken Report 2023-24

On the basis of the faculty's feedback the following appropriate action is taken-

Feedback-1:

The college encourages participatory decision-making by involving employees at various levels.

Action:


Engage in open and constructive dialogue with college administrators and decision-makers. Share experiences, concerns, and ideas for improvement in a respectful manner, highlighting the potential benefits of involving employees at various levels.

Feedback-2:

Employability is given weightage in curriculum design and implementation for better opportunities for the students.

Action:

College is organizing workshops, seminars, and career development programs to equip students with essential employability skills. These measures aim to enhance students' job readiness and increase their employment opportunities upon graduation.


 प्राचार्य
 राम्भू दयाल कॉलेज
 गान्धिविहार