



# **SHAMBHU DAYAL P.G. COLLEGE, GHAZIABAD**

**AFFILIATED TO CHAUDHARY CHRAN SINGH UNIVERSITY,  
MEERUT, UTTAPRADESH**

**NAAC-ACCREDITED WITH GRDE B+**

website: [www.sdpgcollegegzb.com](http://www.sdpgcollegegzb.com)

**FEEDBACK & ACTION TAKEN REPORT  
2022-23**




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गाज़ियाबाद

**FEEDBACK & ACTION TAKEN REPORT  
2022-23**



## SHAMBHU DAYAL COLLEGE GHAZIABAD

(Affiliated to C.C.S. University, Meerut)

### ANALYSIS REPORT OF STUDENTS' & TEACHERS' FEEDBACK

Session 2022-23

The institution regularly collects feedback on various academic and co-curricular aspects from its students. The panel of IQAC analyses the records obtained in offline mode of collection of data. The panel notes down the short cummings and suggestions and compares the same with its benchmark. It puts forth the action taken as per its advisory. On the basis of relevant suggestions, IQAC prepares their report for further action and forward these to related bodies.

#### Objectives of Collecting Feedback

- To ascertain the satisfaction level of the stakeholders.
- To judge the expectation fulfillment achieved by the Faculty.
- To plan for the betterment of education delivery in the institution.
- To obtain new innovative ideas and suggestions for the improvement in working environment and serving the society better.

#### FEEDBACK ANALYSIS

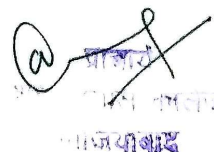
Summary Statistics of Feedback Received 2022-23

S.No.	Feedback Category	Number of Responses
1.	Student Feedback	343
2.	Faculty Feedback	33

The obtained feedback responses were analysed using statistical techniques and tools. Suitable presentation of collected data is made on the basis of results obtained in the form of percentage through pie charts.

#### 1. Student Feedback Analysis 2022-23

Feedback from students is collected on a regular basis after completion of internal assessment to obtain their opinion on the lecture delivery and their grasp in classroom teaching methods, rate their mentors, obtain their innovative suggestions on improving academic performance, course employability features, institution infrastructure, value addition in knowledge base and overall institutional devotion towards students career building. Their opinion is judged on a rating scale of 0 to 4 as given below and results analysed using statistical tables as shown in Table No. 1 –

  
A handwritten signature in blue ink is written over a circular stamp. The stamp contains the text 'SHAMBHU DAYAL COLLEGE' and 'GHAZIABAD' in blue ink.

A	B	C	D
Very Good	Good	Satisfactory	Unsatisfactory
4	3	2	1
			0

The responses obtained, as per the table 1 above, shows an overall above average satisfaction level of 93% while 7% responses show an average satisfaction level where there is need of more efforts to be instrumental.


Feedback Category	Student Feedback
Number of Responses	343
Number of Questions	10
Feedback Type	Online/Offline

### SHAMBHU DAYAL PG COLLEGE GHAZIABAD

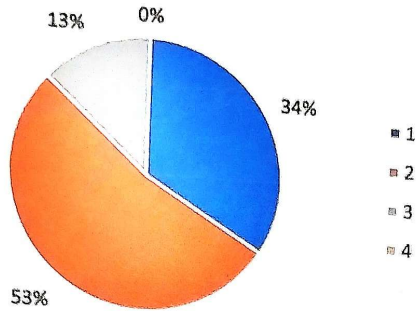
#### STUDENTS' FEEDBACK ANALYSIS 2022-23

1.4.1 - Structured feedback for design and review of the syllabus –Semester wise / is received from Students (in %)

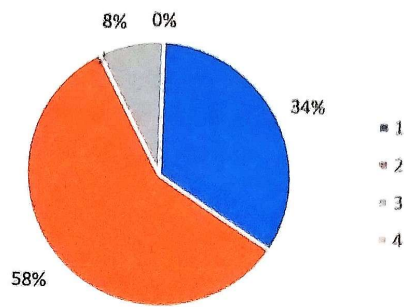
Q.No.	Nature of Question	Very Good	Good	Satisfactory	Unsatisfactory
1	Clarity and relevance of textual reading material पुस्तकीय विषय वस्तु की स्पष्टता एवं प्रासंगिकता	36.1	55	8.9	0
2	Extent of content coverage, teacher's input for in depth understanding पाठ्यक्रम की पूर्णता तथा गहनता	35.1	53	10.4	1.5
3	Communication skills of Teachers शिक्षक की ज्ञान संप्रेषण क्षमता का मूल्यांकन	41.3	45.4	11.3	2
4	Transparency of the internal evaluation process आंतरिक मूल्यांकन में अध्यापकीय पारदर्शिता	34	54.5	11.5	0
5	Evaluate infrastructure facilities provided by the institution संस्था द्वारा विद्यार्थियों को प्रदत्त की गई सुविधाओं का मूल्यांकन	33.7	53	13.3	0
6	Administrative/office related facilities and support प्रशासनिक/कार्यालय संबंधी सुविधाएं एवं सहयोग	34	58	8	0
7	Regularity of Teachers for the course शिक्षक द्वारा पाठ्यक्रम का नियमित रूप से अध्यापन	30.2	58.9	8.9	2

  
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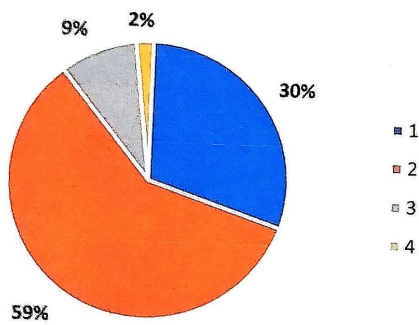
5. Evaluate infrastructure facilities provided by the institution



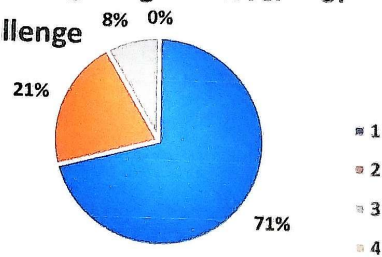
6. Administrative/office related facilities and support



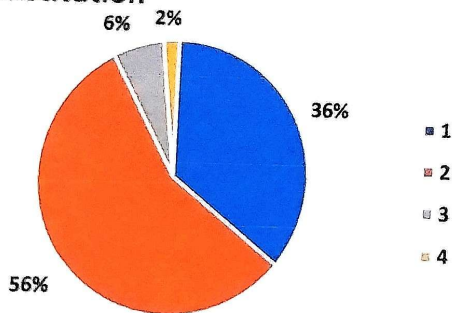
7. Regularity of Teachers for the course



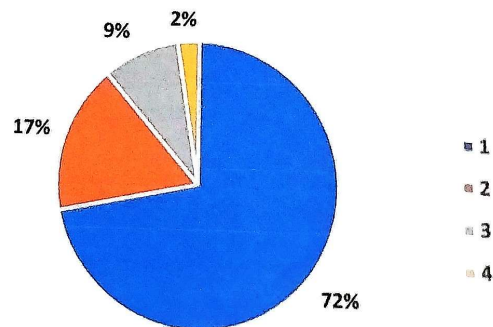
8. Teachers ability to identify students strength and encourage them by providing right level of challenge



9. Overall quality of teaching-learning process in your institution



10. Discussion of assignments and performance



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## Students Feedback & Action Taken Report 2022-23

On the basis of the student's feedback the following appropriate action is taken-

**Feedback-1** Discussion of assignments and performance

**Action:** Encourage Students to actively participate in class discussions and raise their concerns during appropriate moments. By sharing their perspectives and challenging the integration of content, they can foster dialogue and encourage critical thinking among their peers and teachers.

**Feedback-2** Accessibility of the Teacher in and out of the class (includes the availability of the Teacher to motivate further study and discussion outside the class)

**Action:** Seek assistance from the academic council for student support offered by the institution. They can provide guidance on how to address the issue effectively and may be able to mediate between the students and the teacher.

## 2. Faculty Feedback Analysis 2022-23

Feedback from teachers is collected on a regular basis to obtain their valuable suggestions on the academic performance, course structure, institution infrastructure, value addition in knowledge and so on. Their opinion is judged on a rating scale of 5 as given below and results were analysed as shown in Table No. 2 -

A	B	C	D	E
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
5	4	3	2	1

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#### TEACHERS' FEEDBACK ANALYSIS 2022-23

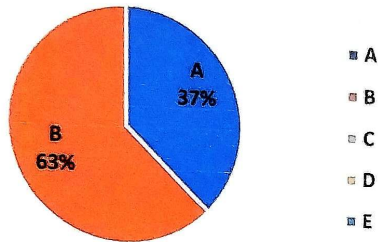
##### 1.4.1 - Structured feedback for design and review of syllabus – semester wise / is received from Teachers (in %)

Q.No.	Nature of Question	Strongly Agree A	Agree B	Neutral C	Disagree D	Strongly Disagree E
1	The courses / paper taught by me have a good balance between theory and application.	37	63	0	0	0
2	Enough freedom to contribute my ideas on imparting Knowledge and	59	38	3	0	0

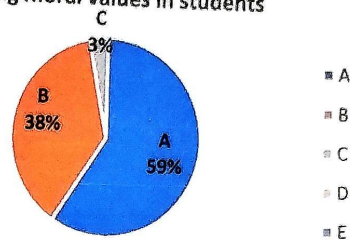
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***Feedback Analysis of Teachers Responses through Pie Chart Presentation of Data 2022-23***

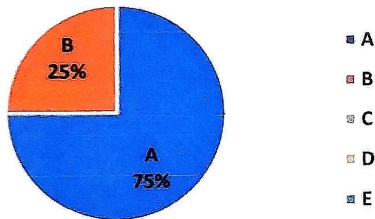
1. The courses / paper taught by me have a good balance between theory and application.



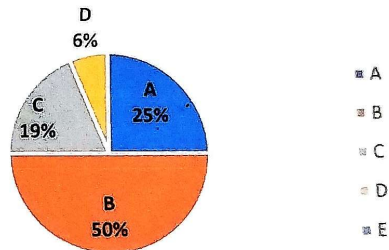
2. Enough freedom to contribute my ideas on imparting Knowledge and building moral values in students



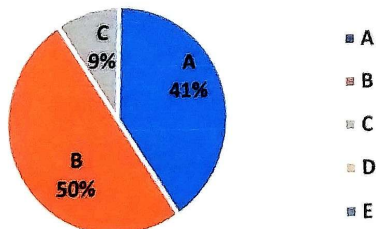
3. Faculty members have the freedom to adopt new techniques / strategies of teaching such as group discussions, seminars, presentations, etc



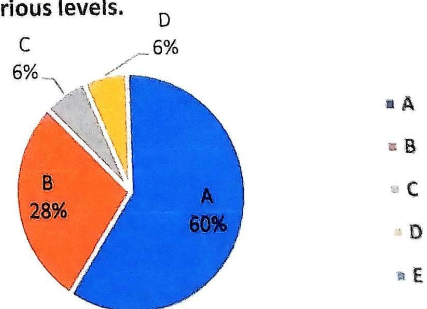
4. Employability is given weightage in curriculum design and implementation for better opportunities to the students.



5. The books and journals prescribed / listed as reference materials are relevant, updated and cover the entire syllabi.



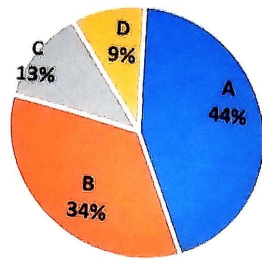
6. The College encourages participatory decision making by involving employees at various levels.



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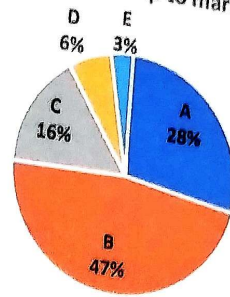


7. The facilities of the library including reading materials available, reading room, issue/return policy are convenient.



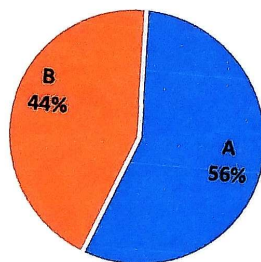
- A
- B
- C
- D
- E

8. Infrastructural facilities available in the college are up to mark.



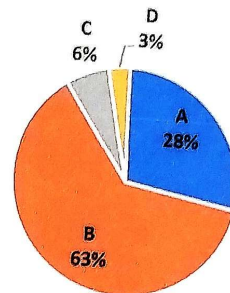
- A
- B
- C
- D
- E

9. The examination and evaluation system followed by the College is effective and fair in judging students' academic performance.



- A
- B
- C
- D
- E

10. College values me as an asset and invests in development programmes and seminars.



- A
- B
- C
- D
- E

## Faculty Feedback & Action Taken Report 2022-23

On the basis of the faculty's feedback the following appropriate action is taken-

### Feedback-1:

*The college encourages participatory decision-making by involving employees at various levels.*

### Action:

Have open and honest conversations with school administrators. Talk about those experiences, discuss the concerns and bring ideas to improve it in a civilized way clarifying some of the advantages that may come up if employees are involved at certain layers.

### Feedback-2:

*The facilities of the library including reading materials available, reading room, issue/return policy are convenient.*

### Action:

In view of the good pickings from library facilities, college has taken various steps further deepening and expanding the purview & ambits of its services. They strive to keep a varied collection of current

*(Signature)*

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reading materials, and are looking at adding more titles based on user interest or academic need. The reading room is being taken care of consistently to keep it comfortable and study-friendly, including endeavors such as the possible addition of more seating or perhaps even better lighting if necessary.

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