

SHAMBHU DAYAL P.G. COLLEGE, GHAZIABAD

AFFILIATEDCHAUDHARY CHARAN SINGH UNIVERSITY
MEERUT, UTTAR PRADESH

NAAC. ACCREDITED WITH GRADE B+

Website: www.sdpgcollegegzb.com

FEEDBACK & ACTION TAKEN REPORT 2020-21

SHAMBHU DAYAL COLLEGE GHAZIABAD

(Affiliated to C.C.S. University, Meerut)

FEEDBACK ANALYSIS & ACTION REPORT OF STUDENTS & TEACHER'S FEEDBACK

Session 2020-21

The institution regularly collects feedback on various academic and co-curricular aspects from its students. The panel of IQAC analyses the records obtained in the offline mode of collection of data. The panel notes down the short cummings and suggestions and compares the same with its benchmark. It puts forth the action taken as per its advisory. On the basis of relevant suggestions, IQAC prepares its report for further action and forwards these to related bodies.

Objectives of Collecting Feedback

- To ascertain the satisfaction level of the stakeholders.
- To judge the expectation fulfillment achieved by the Faculty.
- To plan for the betterment of education delivery in the institution.
- To obtain new innovative ideas and suggestions for the improvement of the working environment and serving society better.

FEEDBACK ANALYSIS

Feedback Type:

Offline/offline

Website/URL Link:

www.sdpgcollegegzb.com

Summary Statistics of Feedback Received 2020-21

S.No.	Feedback Category	Number of Responses
1.	Student Feedback	275
2.	Faculty Feedback	31

The obtained feedback responses were analyzed using statistical techniques and tools. A suitable presentation of collected data is made on the basis of results obtained in the form of percentages through pie charts.

प्राचाय शम्भु द्याल कालेज

Student Feedback Analysis 2020-21

Feedback from students is collected on a regular basis after completion of internal assessment to obtain their opinion on the course delivery and grasp in classroom lectures, rate their teachers, obtain their innovative suggestions on improving academic performance, course employability features, institution infrastructure, value addition in the knowledge base and overall institutional devotion towards student's career building. Their opinion is judged on a rating scale of 0 to 4 as given below and results were analysed using statistical table as shown in Table No.1 —

A	В	C	D
Very Good	Good	Satisfactory	Unsatisfactory
	3	2	1

SHAMBHU DAYAL PG COLLEGE GHAZIABAD STUDENTS' FEEDBACK ANALYSIS 2020-21

1.4.1 - Structured feedback for design and review of the syllabus –Semester wise / is received from Students (in %)

Q.No	Nature of Question	Very Good A	Good B	Satisfactor y C	Unsatisfactor y D
1	Clarity and relevance of textual reading material पुस्तकीय विषयवस्तुकीस्पष्टताएवंप्रासंगिकता	33	53	14	0
2	Extent of content coverage, teacher's input for in depth understanding पाठ्यक्रमकीपूर्णतातथागहनता	35	53	11	1
3	Communication skills of Teachers शिक्षककीज्ञानसंप्रेषणक्षमताकामूल्यांकन	41.3	45.4	11.3	2
4	Transparency of the internal evaluation process आंतरिकमूल्यांकनमें अध्यापकीय पारदर्शिता	31.5	55	13.5	0
5	Evaluate infrastructure facilities provided by the institution	29.3	51.4	15.3	4

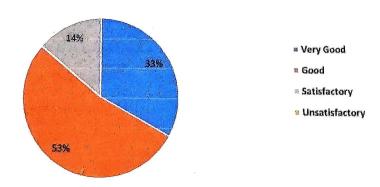
प्राचार्य शम्भु दयाल कालेज गाजियाबाद

	संस्थाद्वाराविद्यार्थियाँकोप्रवत्तकीगईसुविधाओकामृल्यांकन				
6	Administrative/office related facilities and support प्रशासनिक/कार्यालयसंबंधीसुविधाएंएवंसहयोग	30.1	50.5	15,8	3.6
7	Regularity of Teachers for the course शिक्षकद्वारापाठ्यक्रम कानियमितरूपसेअध्यापन	34.6	48.8	14.2	2.4
8	Teachers' ability to identify students' strength and encourage them by providing right level of challenge शिक्षकद्वाराविद्यार्थियोंकीक्षमतापहचानप्वंचुनौतियांस्वीकारकरनेहेतुप्रोत्साहि तकरना	69.6	18	9	3.4
9.	Overall quality of teaching-learning process in your institution शिक्षणअधिगमप्रक्रियासंबंधीसंपूर्णयोग्यता	33.3	53.2	11.6	1.9
10.	Discussion of assignments and performance नियतकार्यएवंप्रदर्शन/ निष्पादनपरविचारविमर्श	66.1	18.6	12.4	2.9

The responses obtained, as per Table 1 above, shows an overall above-average satisfaction level of 93% while 7% responses show an average satisfaction level where there need for more efforts to be instrumental.

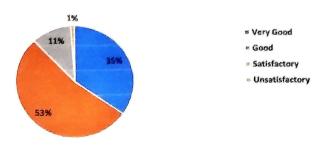
Students Feedback Analysis Presentation through Pie Charts 2020-21

1. Clarity and relevance of textual reading material पुस्तकीय विषय वस्तु की स्पष्टता एवं प्रासंगिकता

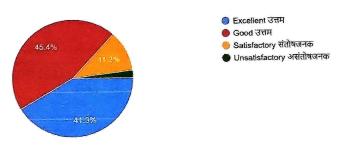


प्राचार्य शम्भु दयाल कालेज गाजियाबाद

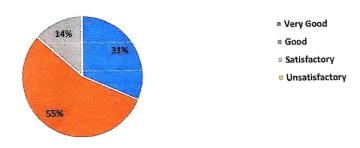
.2.Extent of content coverage, teacher's input for in depth understanding पाठ्यक्रम की पूर्णता तथा गहनता



3. Communication skills of Teachers शिक्षक की ज्ञान संप्रेषण क्षमता का मूल्यांकन

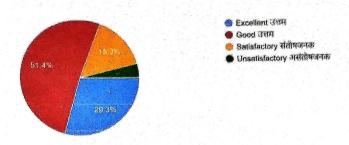


4.Transparency of the internal evaluation process आंतरिक मूल्यांकन में अध्यापकीय पारदर्शिता



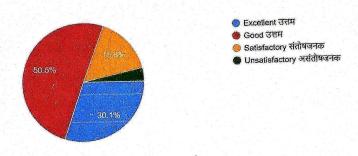
5. Evaluate infrastructure facilities provided by the institution संस्था द्वारा विद्यार्थियों को प्रदत्त की गई सुविधाओं का मूल्यांकन

549 responses

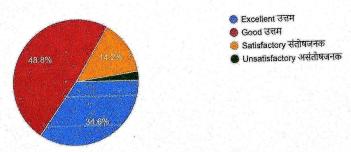


6. Administrative/office related facilities and support प्रशासनिक/कार्यालय संबंधी सुविधाएं एवं सहयोग

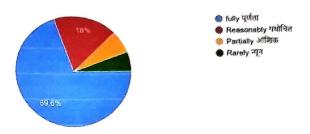
549 responses



7. Regularity of Teachers for the course शिक्षक द्वारा पाठ्यक्रम का नियमित रूप से अध्यापन 549 responses

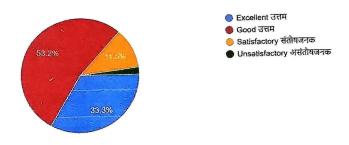


प्राचार्य श्रम्भु दयाल कारलेज गाजियाबाद 8. Teachers ability to identify students strength and encourage them by providing right level of challenge शिक्षक द्वारा विद्यार्थियों की क्षमता पहचान एवं चुनौतियां स्वीकार करने हेतु प्रोत्साहित करना 549 responses

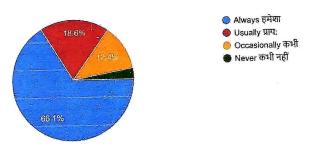


9. The overall quality of teaching-learning process in your institution शिक्षण अधिगम प्रक्रिया संबंधी संपूर्ण योग्यता

549 responses



10. Discussion of assignments and performance नियत कार्य एवं प्रदर्शन/ निष्पादन पर विचार विमर्श 549 responses



Faculty Feedback Analysis 2020-21

Feedback from teachers is collected on a regular basis to obtain their valuable suggestions on academic performance, course structure, institution infrastructure, value addition in knowledge, and so on. Analyzing feedback from teachers is crucial for evaluating teaching effectiveness, improving

प्राचार्य शम्भु दयाल कालेज गाजियाबाद instructional strategies, and enhancing overall educational outcomes. Here are some steps and considerations for conducting a feedback analysis of teachers:

Their opinion is judged on a rating scale of 5 as given below and results were analyzed as shown in Table 2 -

A	В	С	D	Е
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
5	4	3	2	1

SHAMBHU DAYAL PG COLLEGE GHAZIABAD TEACHER'S FEEDBACK ANALYSIS 2020-21

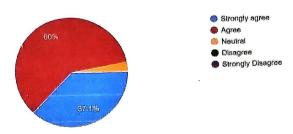
1.4.1 - Structured feedback for design and review of the syllabus - Year-wise received from Teachers (in %)

Q.No.	Nature of Question	Strongly	Agree	Neutral	Disagree	Strongly
		Agree A	В	C	D	Disagree E
1	The courses / paper taught by me have a good balance between theory and application.	37.1	60	2.9	0	0
2	The College encourages participatory decision-making by involving employees at various levels.	46.7	48.6	4.7	0	0
3	Faculty members have the freedom to adopt new techniques/strategies of teaching such as group discussion, seminars, presentations etc.	68.6	31.4	0	0	0
4	The College provides adequate opportunities and support to Faculty members for upgrading their skills and qualifications	54.3	42.9	0	2.8	0
5	The examination and evaluation system followed by the College is effective and fair in judging students' academic performance	66.7	34.3	0	0	0
6	The infrastructural facilities are available in the college	22.9	74.3	0	2.8	0
7	The Books/Journals etc prescribed / listed as reference materials are relevant, updated and cover the entire syllabi	22.9	57.1	20	0	0
8	The timings of the Library as well as the procedure for issue/return of books in the Library are convinient	20	68.6	11.4	0	0
9	Employability is given weightage in curriculum design and implementation for better opportunities for the students	25,7	51.4	20	2.9	0

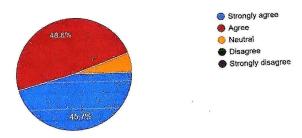
प्राच्यें शम्भु दक्षल कालेज गाजियाबाद

Faculty Feedback Analysis representation through Pie-Charts

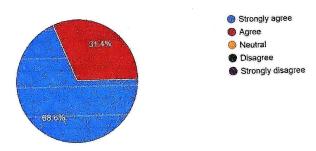
1. The courses / paper taught by me have a good balance between theory and application. 35 responses



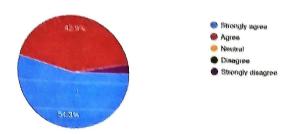
The College encourages participatory decision making by involving employees at various levels.
 responses



3. Faculty members have the freedom to adopt new techniques / strategies of teaching such as group discussions, seminars, presentations, etc 35 responses

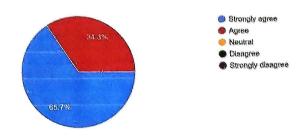


प्राचार्य शम्भु दयाल कालेज The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications.



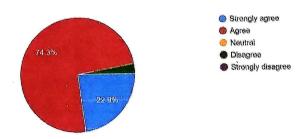
The examination and evaluation system followed by the College is effective and fair in judging students' academic performance.

35 responses



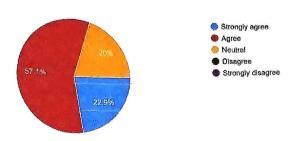
6. Infrastructural facilities are available in the college.

35 responses



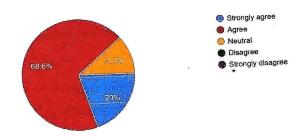
प्राचार्य शम्भु दयास कालेज गाजियाबाद 7. The books/journals etc. prescribed / listed as reference materials are relevant, updated and cover

35 responses



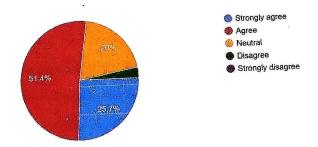
8. The timings of the library as well as the procedure for issue/return of books in the library are convenient.

35 responses



9. Employability is given weightage in curriculum design and implementation for better opportunities to the students.

35 responses



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Need of digital lideacy

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More books and journals are required to cover the entire syllabus

Geography Department lab has to be constructed new as per 2021 to provide a better environment for students to study. (Change of Maps-Lasiest). Plane Table Survery Instruments are missing as they are locked inside. The Instruments has to be visible in lab but unfortunately whole lab is empty. No strong lights.

Smart classes should be in every Department.

Information system should be more strugg between teachers, students and administration

Marpower of technical staff dealing with college administration should be increased.

We must be propressive.

Library system needs some improvements as in updating resources, covering free necess digital resources...

Books as per syllabus are needed in the library

Overall performance has been marked positive.

क्रा मिन्ने क्रिकेन हो मुस्ति हो सुर्य कारणको प्रभाव करती हुए हैं, और पढ़ाने के तरी को भेषु धारता तेर तथा है।

Overall improved

Always can try new methods nd strategies according to topic for making teaching more interactive by using demonstration method and activity method.

Healthy environment for working

Positive environment

Continue on our mission to provide excellent academic environment

No suggestion

Library should provide latest edition of books at required time for students

Name

Students Feedback & Action Taken Report 2020-21

On the basis of the student's feedback the following appropriate action is taken-

Feedback-1: Evaluate infrastructure facilities provided by the institution

Action:

Identify the most critical and urgent infrastructure issues that need immediate attention. Prioritization will ensure that resources are allocated efficiently to address the most pressing problems first.

Feedback-2 Administrative/office-related facilities and support

Action Taken:

The institution establishes a dedicated assessment committee comprising faculty, staff, and student representatives. This committee is responsible for conducting a comprehensive evaluation of all infrastructure facilities on campus.

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Faculty Feedback & Action Taken Report 2020-21

On the basis of the faculty's feedback the following appropriate action is taken-

Feedback: 1 The College provides adequate opportunities and support to Faculty members for upgrading their skills and qualifications

Action Taken: Due to the pandemic faculty were encouraged to attend online programs and athorough assessment was conducted of the existing professional development opportunities and support mechanisms available to faculty. Identify gaps and areas for improvement based on feedback from faculty members

Feedback: 2 The infrastructural facilities are available in the college

Action Taken:2Allocated budget specifically dedicated to improving and upgrading the infrastructural facilities. Prioritize the identified areas of concern and allocate funds accordingly to ensure that necessary improvements can be implemented.

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