

SHAMBHU DAYAL P.G. COLLEGE GHAZIABAD

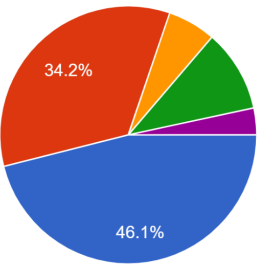
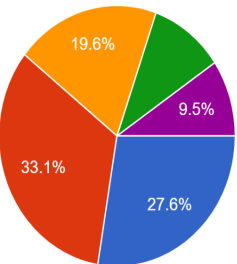
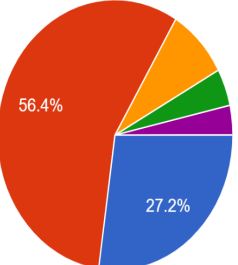
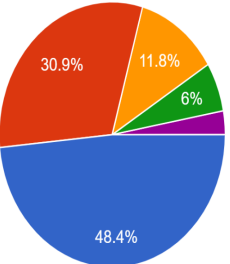
STUDENTS SATISFACTION SURVEY: RESULT AND ANALYSIS OF DATA

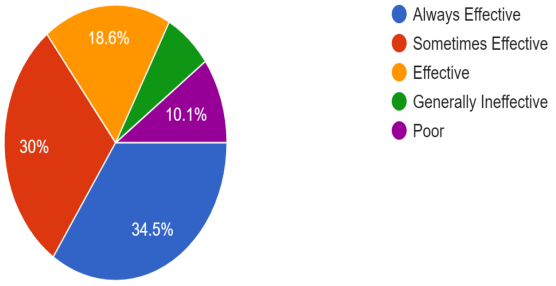
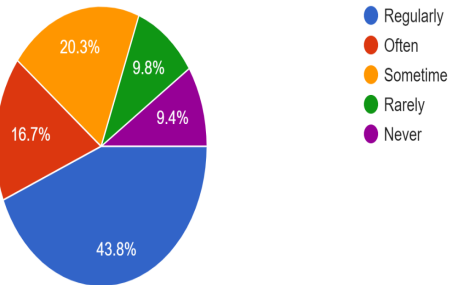
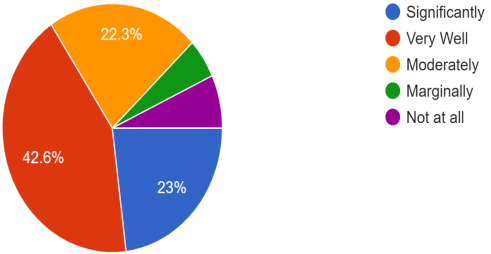
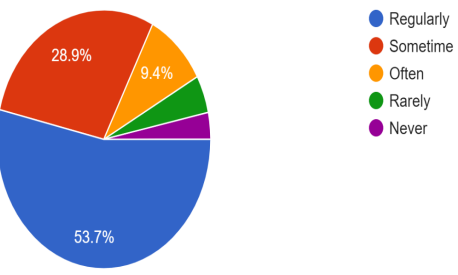
Session 2022-23

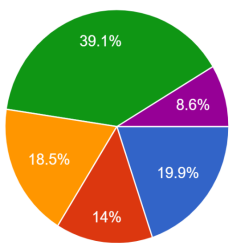
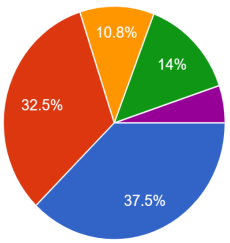
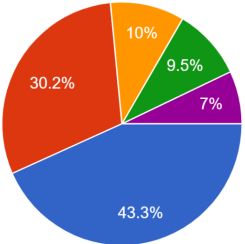
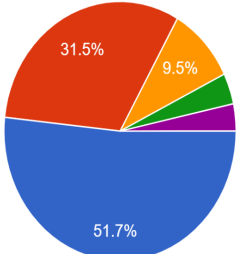
In criterion 2.7.1 TEACHING-LEARNING AND EVALUATION NAAC (National Assessment and accreditation council) is conducting an online Student Satisfaction Survey regarding Teaching-Learning and Evaluation, which will help to upgrade the quality in higher education. The purpose of feedback in the assessment and learning process is to improve a student's performance - not put a damper on it. It is essential that the process of providing feedback is a positive, or at least a neutral, learning experience for the student.

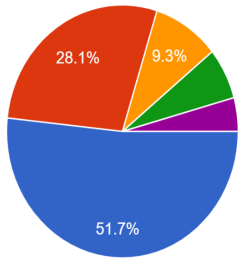
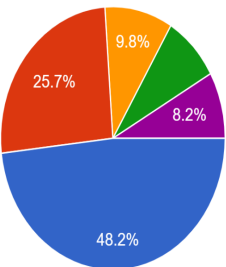
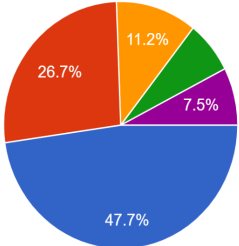
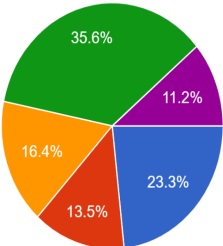
Feedback assists all students in understanding the subject matter and provides clear guidance on how to improve their learning procedure. Feedback can help students gain confidence, self awareness, and enthusiasm for what they are learning. Giving students relevant feedback can help them improve their academic or fieldwork performance. Therefore, the college did a student satisfaction survey to maintain and improve the academic outcomes. The results for the same is given below:

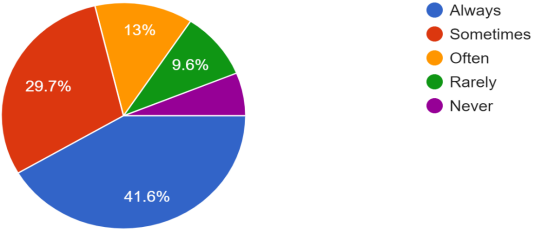
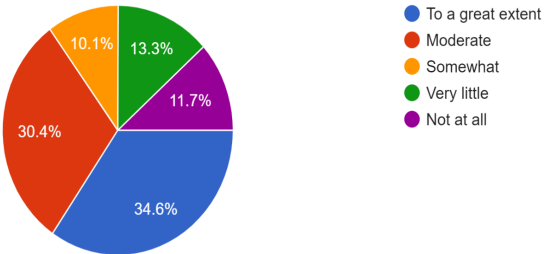
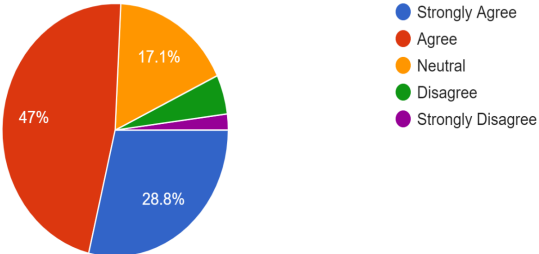
Questions	Results												
<p>1. The efforts of the institution for engaging the students in the monitoring, reviewing and doing continuous quality improvements of the teaching-learning process through feedback or similar systems.</p>	<table border="1" style="margin-left: auto; margin-right: auto;"> <caption>Survey Results for Question 1</caption> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strongly Agree</td> <td>20.2%</td> </tr> <tr> <td>Agree</td> <td>58.4%</td> </tr> <tr> <td>Neutral</td> <td>15.3%</td> </tr> <tr> <td>Disagree</td> <td>4.1%</td> </tr> <tr> <td>Strongly Disagree</td> <td>1.8%</td> </tr> </tbody> </table>	Response	Percentage	Strongly Agree	20.2%	Agree	58.4%	Neutral	15.3%	Disagree	4.1%	Strongly Disagree	1.8%
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<p>2. The institute provides value-added courses imparting skill developments.</p>	 <ul style="list-style-type: none"> ● To a great extent ● Moderate ● Of some what ● Very Little ● Not at all
<p>3. How much of the syllabus was covered in the class?</p>	 <ul style="list-style-type: none"> ● 85%-100% ● 70%-84% ● 55%-69% ● 30%-54% ● Below 30%
<p>4. How competently did the teachers prepare for the classes?</p>	 <ul style="list-style-type: none"> ● Thoroughly ● Satisfactorily ● Poorly ● Indifferently ● Won't teach at all
<p>5. The teachers illustrate the concepts through examples and applications.</p>	 <ul style="list-style-type: none"> ● Everytime ● Usually ● Occasionally/Sometime ● Rarely ● Never

<p>6. How well were the teachers able to communicate with ICT tools such as; PPT, LCD Projector, Multimedia etc.?</p>	 <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Always Effective</td> <td>34.5%</td> </tr> <tr> <td>Sometimes Effective</td> <td>30%</td> </tr> <tr> <td>Effective</td> <td>18.6%</td> </tr> <tr> <td>Generally Ineffective</td> <td>10.1%</td> </tr> <tr> <td>Poor</td> <td>9.4%</td> </tr> </tbody> </table>	Category	Percentage	Always Effective	34.5%	Sometimes Effective	30%	Effective	18.6%	Generally Ineffective	10.1%	Poor	9.4%
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<p>7. The institute takes actively interest in promoting internship, student exchange, field visit, study tours, training programs etc. and provide other opportunities for students welfare</p>	 <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Regularly</td> <td>43.8%</td> </tr> <tr> <td>Often</td> <td>16.7%</td> </tr> <tr> <td>Sometime</td> <td>20.3%</td> </tr> <tr> <td>Rarely</td> <td>9.8%</td> </tr> <tr> <td>Never</td> <td>9.4%</td> </tr> </tbody> </table>	Category	Percentage	Regularly	43.8%	Often	16.7%	Sometime	20.3%	Rarely	9.8%	Never	9.4%
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<p>8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.</p>	 <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Significantly</td> <td>23%</td> </tr> <tr> <td>Very Well</td> <td>42.6%</td> </tr> <tr> <td>Moderately</td> <td>22.3%</td> </tr> <tr> <td>Marginally</td> <td>9.4%</td> </tr> <tr> <td>Not at all</td> <td>9.4%</td> </tr> </tbody> </table>	Category	Percentage	Significantly	23%	Very Well	42.6%	Moderately	22.3%	Marginally	9.4%	Not at all	9.4%
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<p>9. The institution provides multiple opportunities such as; Debate Competition, Seminar, Guest lectures, Sports activities, NSS, NCC etc. to learn and grow.</p>	 <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Regularly</td> <td>53.7%</td> </tr> <tr> <td>Sometime</td> <td>28.9%</td> </tr> <tr> <td>Often</td> <td>9.4%</td> </tr> <tr> <td>Rarely</td> <td>9.4%</td> </tr> <tr> <td>Never</td> <td>9.4%</td> </tr> </tbody> </table>	Category	Percentage	Regularly	53.7%	Sometime	28.9%	Often	9.4%	Rarely	9.4%	Never	9.4%
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<p>10. The Physical Infrastructure of the institute has well-furnished support facilities as laboratory, library, sports complex, computers, classrooms etc.</p>	 <ul style="list-style-type: none"> ● Strongly disagree ● Disagree ● Neutral ● Agree ● Strongly agree
<p>11. The institute has executed capability enhancement and developmental schemes such as Soft skill development, Remedial coaching, Language lab, Bridge courses, Yoga, Meditation, Personal Counseling and Mentoring etc.</p>	 <ul style="list-style-type: none"> ● To the great extent ● Moderate ● Some what ● Very little ● Not at all
<p>12. Guidance for competitive examinations and career counseling offered by the institution for the beneficial of students</p>	 <ul style="list-style-type: none"> ● Regularly ● Sometime ● Often ● Rarely ● Never
<p>13. Fairness of the Internal Assessment procedure by the teachers.</p>	 <ul style="list-style-type: none"> ● Always Fair ● Usually Fair ● Sometime Unfair ● Usually Unfair ● Always Unfair

<p>14. Your performance in the assignments discussed by the concerned teachers with you in the classroom?</p>	 <ul style="list-style-type: none"> ● Evertime ● Usually ● Occasionally ● Rarely ● Never
<p>15. Your mentor does a necessary follow-up with an assigned task to you.</p>	 <ul style="list-style-type: none"> ● Evertime ● Usually ● Occasionally ● Rarely ● I don't have a mentor
<p>16. After identifying your strengths and weaknesses your teacher encourages you by providing the right level of challenges.</p>	 <ul style="list-style-type: none"> ● Fully ● Reasonable ● Partially ● Slightly ● Unable to
<p>17. Teachers encourage you to participate in extracurricular activities organized by your institution as well as other institutions.</p>	 <ul style="list-style-type: none"> ● Strongly disagree ● Disagree ● Neutral ● Agree ● Strongly agree

<p>18. The institute has a Student Council in which representation of students on academic & administrative bodies/committees take place.</p>	 <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Always</td> <td>41.6%</td> </tr> <tr> <td>Sometimes</td> <td>29.7%</td> </tr> <tr> <td>Often</td> <td>13%</td> </tr> <tr> <td>Rarely</td> <td>9.6%</td> </tr> <tr> <td>Never</td> <td>5.4%</td> </tr> </tbody> </table>	Response	Percentage	Always	41.6%	Sometimes	29.7%	Often	13%	Rarely	9.6%	Never	5.4%
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<p>19. Welfare schemes for students like student welfare fund, scholarships, fellowships, etc. are available.</p>	 <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>To a great extent</td> <td>34.6%</td> </tr> <tr> <td>Moderate</td> <td>30.4%</td> </tr> <tr> <td>Somewhat</td> <td>10.1%</td> </tr> <tr> <td>Very little</td> <td>13.3%</td> </tr> <tr> <td>Not at all</td> <td>11.7%</td> </tr> </tbody> </table>	Response	Percentage	To a great extent	34.6%	Moderate	30.4%	Somewhat	10.1%	Very little	13.3%	Not at all	11.7%
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<p>20. The overall quality of the teaching-learning process in your institute is remarkable.</p>	 <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strongly Agree</td> <td>28.8%</td> </tr> <tr> <td>Agree</td> <td>47%</td> </tr> <tr> <td>Neutral</td> <td>17.1%</td> </tr> <tr> <td>Disagree</td> <td>3.8%</td> </tr> <tr> <td>Strongly Disagree</td> <td>2.5%</td> </tr> </tbody> </table>	Response	Percentage	Strongly Agree	28.8%	Agree	47%	Neutral	17.1%	Disagree	3.8%	Strongly Disagree	2.5%
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Summary of the result/ outcomes: Overall students are satisfied with facilities of college even some areas required essential consideration and action, which are given in details:

- More than 80% of students gave positive responses to all the questions.
- Most of the students agreed with the college working policies.
- Average 85% of students were satisfied with the teaching-learning procedure followed by the college.
- Internal assessment is fairly accepted by most of the students.
- Students were satisfied with college students' welfare schemes.
- Continuously feedback and appreciation given to the students for giving prizes and certificates for their outstanding work and academic positions.

- Total college premises are under CCTV surveillance.
- Students always take an interest in extra co-curricular activities so that college introduces many sports and games in college premises, which are approachable for all students.
- An enriched library is easily accessible by all the students and faculties.
- Internet facilities are available in every department of the college.
- 75% of students supported the remarkable overall qualities of the teaching-learning process of the college.
- Toilet/Washroom are hygienic and maintained properly.
- Record room is maintained by the college.
- The building/classroom are also accessible by physically challenged students also.
- Its (Lift) foundation stone was laid in the last quarter of 22-23 and thereafter work began in full swing. By the fag end of 23-24 it(Lift) is expected to become fully operational thus coinciding with the completion of another dream prohect of the institution i.e. the state of the art auditorium.
- E-library and National Digital Library are also available on the demand of students and faculties also.
- **Basic Computer Skill Course** is run by the college at free of cost for all the students.
- For security purposes, one lady guard and one man guard were hired by the college administration from the reputed security service company.

Steps taken by the college based on given suggestions:

- The college improves physical infrastructure by making new classes, ET labs, auditoriums etc.
- Cleanliness and hygiene followed on a regular basis.
- A Guidance and Counseling cell was established to provide guidance regarding their career and counseling the students regularly.
- New Girls common room and girls' toilets are being constructed.
- Mentors are directly connected with students and do mentoring on the surface of academic, emotional, social, and personal level.
- ICT tools are improved qualities to teach many students at a time.

- Academic calendar and Co-curricular calendar followed by the teachers.
- More Guest lectures, social awareness workshops, community activities, health camps are being organized by the college from time to time.
- New skill course related to aesthetic development of the students was introduced by the NEP team.

Prof. Akhilesh Mishra
Principal
S.D.P.G. College Ghaziabad