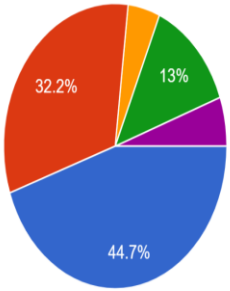
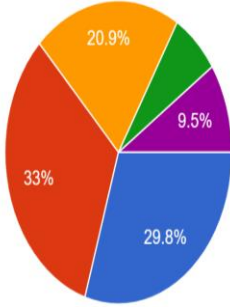
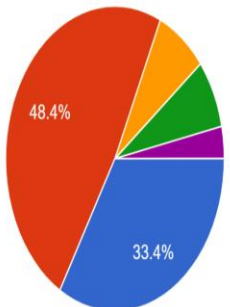
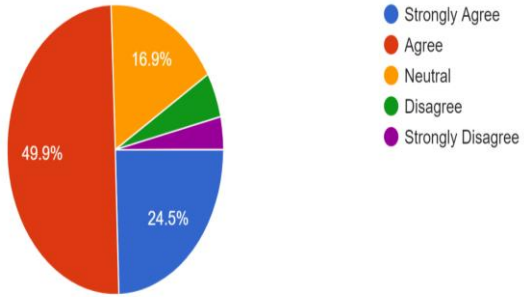
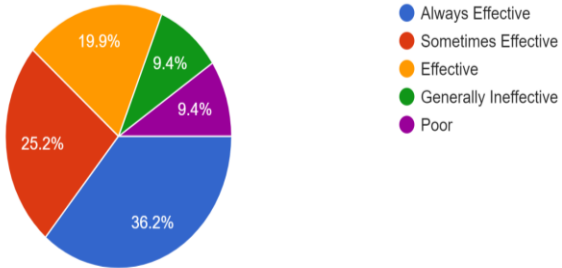
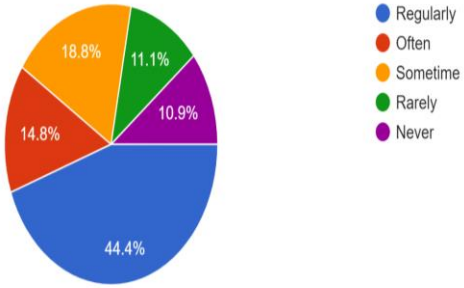
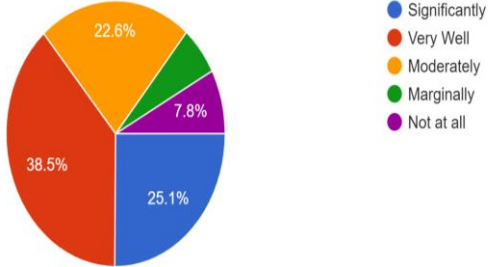


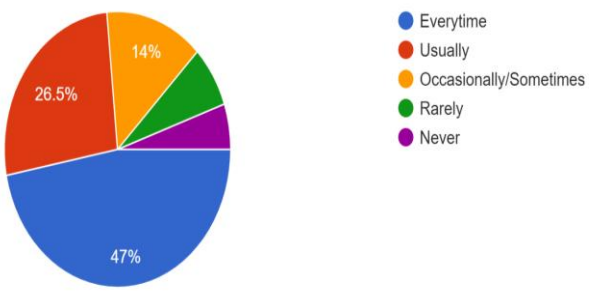
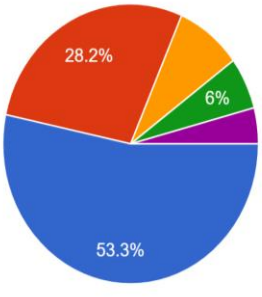
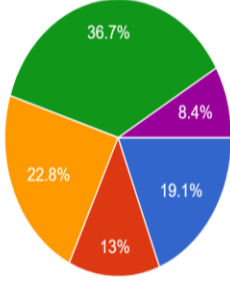
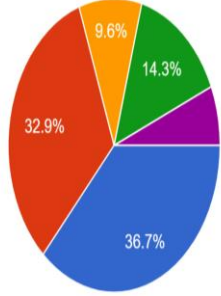
SHAMBHU DAYAL P.G. COLLEGE GHAZIABAD
STUDENTS SATISFACTION SURVEY: RESULT AND ANALYSIS OF DATA
Session 2023-24

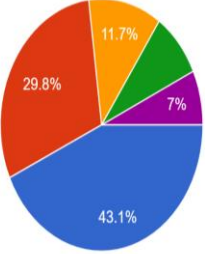
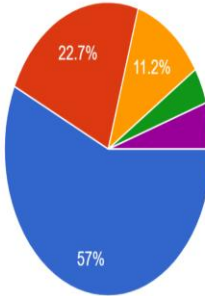
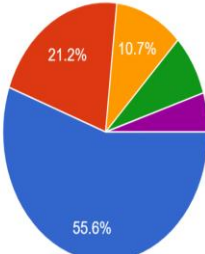
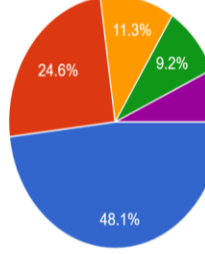
In criterion 2.7.1 TEACHING-LEARNING AND EVALUATION NAAC (National Assessment and Accreditation Council) is conducting an online Student Satisfaction Survey regarding Teaching-Learning and Evaluation, which will help to upgrade the quality of higher education. The purpose of feedback in the assessment and learning process is to improve a student's performance - not put a damper on it. The process of providing feedback must be a positive, or at least neutral, learning experience for the student. The Student Satisfaction Survey conducted by NAAC plays a pivotal role in gathering valuable feedback from students to enhance the overall quality of higher education. The insights gained from these surveys facilitate informed decision-making and improvements aimed at optimizing student learning experiences and outcomes.

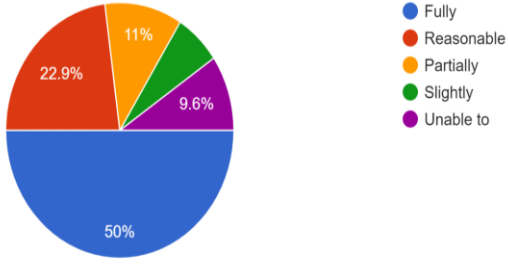
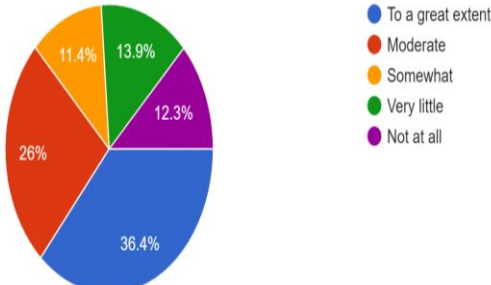
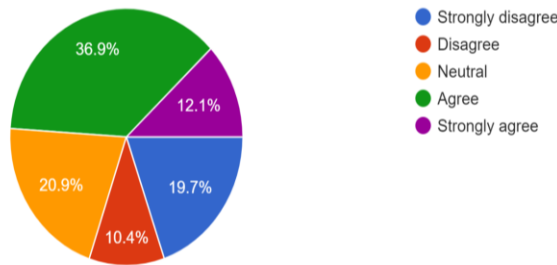
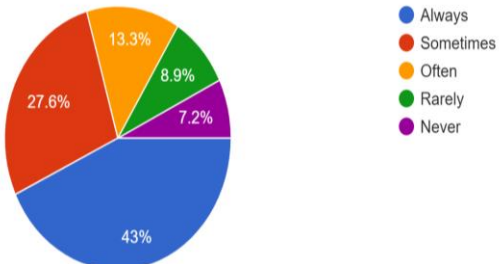
Feedback assists all students in understanding the subject matter and provides clear guidance on how to improve their learning procedure. Feedback can help students gain confidence, self-awareness, and enthusiasm for what they are learning. Giving students relevant feedback can help them improve their academic or fieldwork performance. Therefore, the college did a student satisfaction survey to maintain and improve academic outcomes. The results for the same are given in below:

Questions	Results
<p>1. The institute provides value-added courses imparting skill development.</p>	 <ul style="list-style-type: none"> ● To a great extent ● Moderate ● Of some what ● Very Little ● Not at all
<p>2. How much of the syllabus was covered in the class?</p>	 <ul style="list-style-type: none"> ● 85%-100% ● 70%-84% ● 55%-69% ● 30%-54% ● Below 30%
<p>3. How competently did the teachers prepare for the classes?</p>	 <ul style="list-style-type: none"> ● Thoroughly ● Satisfactorily ● Poorly ● Indifferently ● Won't teach at all

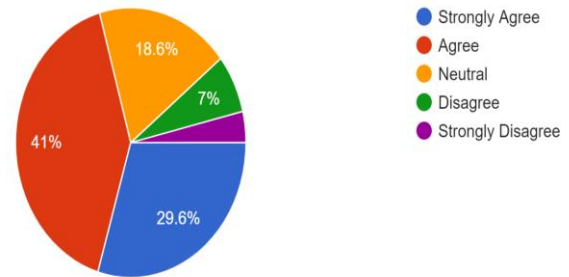
<p>4. The efforts of the institution to engage the students in the monitoring, reviewing, and doing continuous quality improvements of the teaching-learning process through feedback or similar systems.</p>	 <ul style="list-style-type: none"> ● Strongly Agree ● Agree ● Neutral ● Disagree ● Strongly Disagree
<p>5. How well were the teachers able to communicate with ICT tools such as PPT, LCD Projector, Multimedia, etc.?</p>	 <ul style="list-style-type: none"> ● Always Effective ● Sometimes Effective ● Effective ● Generally Ineffective ● Poor
<p>6. The institute takes an active interest in promoting internships, student exchange, field visits, study tours, training programs, etc., and provides other opportunities for students' welfare</p>	 <ul style="list-style-type: none"> ● Regularly ● Often ● Sometime ● Rarely ● Never
<p>7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.</p>	 <ul style="list-style-type: none"> ● Significantly ● Very Well ● Moderately ● Marginally ● Not at all

<p>8. The teachers illustrate the concepts through examples and applications.</p>	 <p> <ul style="list-style-type: none"> ● Evertime ● Usually ● Occasionally/Sometimes ● Rarely ● Never </p>
<p>9. The institution provides multiple opportunities such as; Debate Competition, Seminar, Guest lectures, Sports activities, NSS, NCC etc. to learn and grow.</p>	 <p> <ul style="list-style-type: none"> ● Regularly ● Sometime ● Often ● Rarely ● Never </p>
<p>10. The Physical Infrastructure of the institute has well-furnished support facilities as laboratory, library, sports complex, computers, classrooms etc.</p>	 <p> <ul style="list-style-type: none"> ● Strongly disagree ● Disagree ● Neutral ● Agree ● Strongly agree </p>
<p>11. The institute has executed capability enhancement and developmental schemes such as soft skill development, Remedial coaching, Language lab, Bridge courses, Yoga, Meditation, Personal Counseling Mentoring, etc.</p>	 <p> <ul style="list-style-type: none"> ● To the great extent ● Moderate ● Some what ● Very little ● Not at all </p>

<p>12. Guidance for competitive examinations and career counseling offered by the institution for the beneficial of students</p>	 <p>Legend:</p> <ul style="list-style-type: none"> Regularly (43.1%) Sometime (29.8%) Often (11.7%) Rarely (7%) Never (7%)
<p>13. Fairness of the Internal Assessment procedure by the teachers.</p>	 <p>Legend:</p> <ul style="list-style-type: none"> Always Fair (57%) Usually Fair (22.7%) Sometime Unfair (11.2%) Usually Unfair (7%) Always Unfair (3%)
<p>14. Your performance in the assignments discussed by the concerned teachers with you in the classroom?</p>	 <p>Legend:</p> <ul style="list-style-type: none"> Everytime (55.6%) Usually (21.2%) Occasionally (10.7%) Rarely (7%) Never (5%)
<p>15. Your mentor does a necessary follow-up with an assigned task to you</p>	 <p>Legend:</p> <ul style="list-style-type: none"> Everytime (48.1%) Usually (24.6%) Occasionally (11.3%) Rarely (9.2%) I don't have a mentor (6.8%)

<p>16. After identifying your strengths and weaknesses your teacher encourages you to provide the right level of challenges.</p>	 <ul style="list-style-type: none"> ● Fully ● Reasonable ● Partially ● Slightly ● Unable to
<p>17. Welfare schemes for students like student welfare funds, scholarships, fellowships, etc. are available.</p>	 <ul style="list-style-type: none"> ● To a great extent ● Moderate ● Somewhat ● Very little ● Not at all
<p>18. Teachers encourage you to participate in extracurricular activities organized by your institution as well as other institutions.</p>	 <ul style="list-style-type: none"> ● Strongly disagree ● Disagree ● Neutral ● Agree ● Strongly agree
<p>19. The institute has a Student Council in which representation of students on academic & administrative bodies/committees take place.</p>	 <ul style="list-style-type: none"> ● Always ● Sometimes ● Often ● Rarely ● Never

20. The overall quality of the teaching-learning process in your institute is remarkable.



Summary of the result/ outcomes: Overall students are satisfied with the facilities of the college even though some areas required essential consideration and action, which are given in detail:

- More than 82% of students gave positive responses to all the questions.
- Most of the students agreed with the college's working policies.
- An average of 86% of students were satisfied with the teaching-learning procedure followed by the college.
- Internal assessment is fairly accepted by most of the students.
- Students were satisfied with college students' welfare schemes.
- Continuously feedback and appreciation given to the students for giving prizes and certificates for their outstanding work and academic positions.
- Total college premises are under CCTV surveillance.
- Students always take an interest in extra co-curricular activities, so the college introduces many sports and games on college premises, which are approachable for all students.
- An enriched library is easily accessible to all the students and faculties.
- Internet facilities are available in every department of the college.
- 75% of students supported the remarkable overall qualities of the teaching-learning process of the college.
- Toilet/washrooms are hygienic and maintained properly.
- The record room is maintained by the college.
- The building/classrooms are also accessible to physically challenged students.
- Its (Lift) foundation stone was laid in the last quarter of 22-23 and thereafter work began in

full swing. By the fag end of 23-24 it (Lift) is expected to become fully operational thus coinciding with the completion of another dream project of the institution i.e. the state-of-the-art auditorium.

- E-library and National Digital Library are also available on the demand of students and faculties.
- Qualitative research is being conducted under the supervision of teachers from all disciplines, with NET and JRF-qualified researchers.
- Basic **Computer Skill Course** is run by the college at free of cost for all the students.
- For security purposes, one lady guard and one... man guard were hired by the college administration from the reputed security service company.

Steps taken by the college based on given suggestions:

- The college improves physical infrastructure by making new classes, ET labs, auditoriums, etc.
- Cleanliness and hygiene followed regularly.
- A Guidance and Counseling cell was established to guide students' careers and counsel the students regularly.
- New Girls' common room and girls' toilets are being constructed.
- Mentors play a crucial role in supporting students not only academically but also emotionally, socially, and personally. Their direct connection with students allows for holistic mentoring that addresses various aspects of a student's development.
- ICT tools are improved qualities to teach many students at a time.
- Academic calendar and Co-curricular calendar followed by the teachers.
- More Guest lectures, social awareness workshops, community activities, and health camps are being organized by the college from time to time.
- A new skill course related to the aesthetic development of the students was introduced by the NEP team.
- Introducing a new certificate skill course in arts and painting, free of cost, under the National Education Policy (NEP), is a commendable initiative aimed at nurturing creativity

and artistic talents among students. This course will cater to individuals who have a keen interest in exploring various forms of visual arts, providing them with foundational skills and knowledge essential for artistic expression.

Prof. Akhilesh Mishra
Principal
S.D.PG COLLEGE GHAZIABAD