

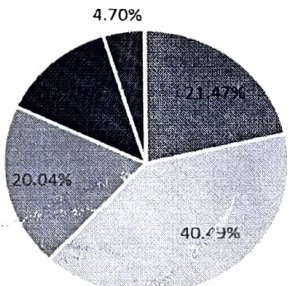
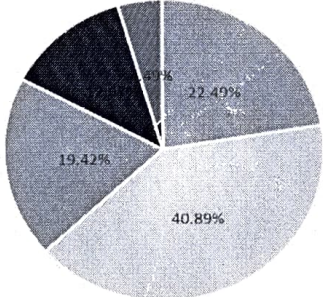
SHAMBHU DAYAL P.G. COLLEGE GHAZIABAD


STUDENTS SATISFACTION SURVEY: RESULT AND ANALYSIS OF DATA

Session 2017-18

In criterion 2.7.1 TEACHING-LEARNING AND EVALUATION NAAC (National Assessment and accreditation council) is conducting an online Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. The purpose of feedback in the assessment and learning process is to improve a student's performance - not put a damper on it. It is essential that the process of providing feedback is a positive, or at least a neutral, learning experience for the student.

The results for the same is given below:

Questions	Results
1. How much of the syllabus was covered in the class?	 <p style="text-align: center;"> A) 85-100% B) 70-84% C) 55-69% D) 30-54% E) Below 30% </p>
2. How competently did the teachers prepare for the classes?	 <p style="text-align: center;"> A) Always B) Usually C) Sometime D) Rarely E) Never </p>


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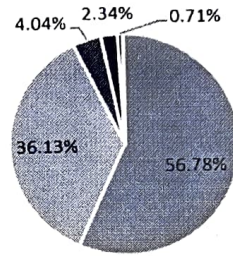

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<p>3. The teachers illustrate the concepts through examples and applications.</p>	<p>■ A) Always ■ B) Usually ■ C) Sometimes ■ D) Rarely ■ E) Never</p>
<p>4. How were the teachers able to communicate with ICT tools such as PPT, LCD Projector, Multimedia etc. effectively?</p>	<p>■ A) Most Effectively ■ B) Effectively ■ C) Average ■ D) Less Effectively ■ E) Least Effectively</p>
<p>5. Was the college provided you adequate sports facilities?</p>	<p>■ A) Always ■ B) Usually ■ C) Sometimes ■ D) Rarely ■ E) Never</p>
<p>6. The institute takes active interest in promoting internship, student exchange, field visit, study tours, training programs etc. and provide other opportunities for students' welfare.</p>	<p>■ A) Every time ■ B) Often ■ C) Sometimes ■ D) Rarely ■ E) Never</p>

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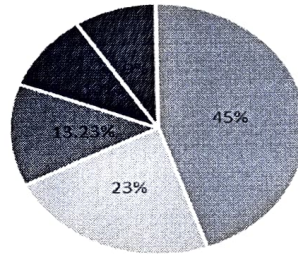
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7. The institution provides multiple opportunities such as Debate Competition, Seminar, Guest lectures, NSS, NCC etc. to learn and grow.



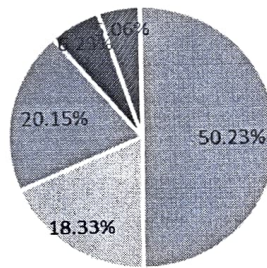
■ A) Regularly ■ B) Often ■ C) Sometimes ■ D) Rarely ■ E) Never

8. The Physical Infrastructure of the institute has well-furnished support facilities such as a laboratory, library, sports complex, computers, classrooms etc.



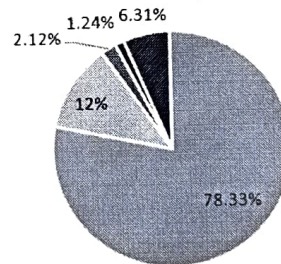
■ A) Strongly Agree ■ B) Agree ■ C) Neutral
■ D) Disagree ■ E) Strongly Disagree

9. Guidance for competitive examinations and career counselling offered by the institution for the benefit of students.



■ A) Regularly ■ B) Usually ■ C) Sometimes ■ D) Rarely ■ E) Never

10. Internal Assessment procedure fairness properly maintained by the teachers.

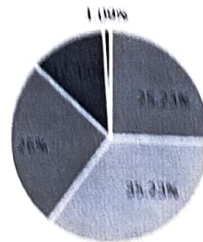


■ A) Strongly Agree ■ B) Agree ■ C) Neutral ■ D) Disagree ■ E) Strongly Disagree


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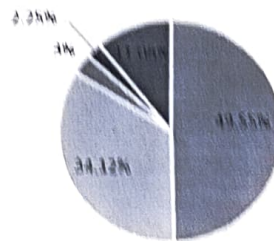

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11. Your mentor does a necessary follow-up with an assigned task to you.



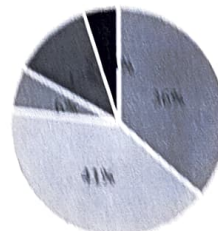
- A) Every time
- B) Usually
- C) Occasionally
- D) Rarely
- E) I don't have a mentor

12. Teachers encourage you to participate in extracurricular activities organized by your institution as well as other institutions.



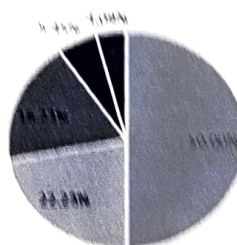
- A) Strongly Agree
- B) Agree
- C) Neutral
- D) Disagree
- E) Strongly Disagree

13. Welfare schemes for students like student welfare fund, scholarships, fellowships, etc. are available.



- A) To a great extent
- B) Moderate
- C) None What
- D) Very little
- E) Not at all

14. How satisfied are you with the teaching staff and their method?

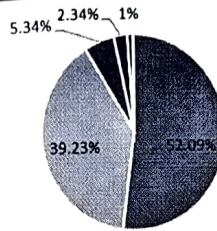


- A) Extremely Satisfied
- B) Very Satisfied
- C) Satisfied
- D) Very Dissatisfied
- E) Extremely Dissatisfied

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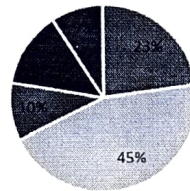
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15. Will you be looking forward to pursuing another course at this college?



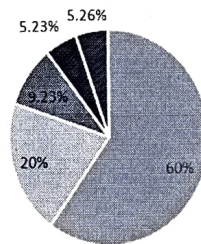
- A) Definitely, Yes
- B) Probably, Yes
- C) Probably, No
- D) Definitely, No
- E) Can't say

16. The institute provides value-added courses imparting skill development.



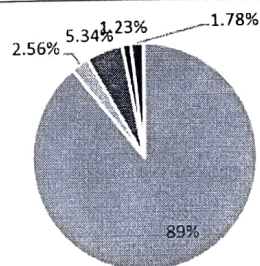
- A) To a great extent
- B) Moderate
- C) Some what
- D) Very little
- E) Not at all

17. How often have you received assessment feedback on time?



- A) Regularly
- B) Often
- C) Sometimes
- D) Rarely
- E) Never

18. How often does feedback help you to improve your work?

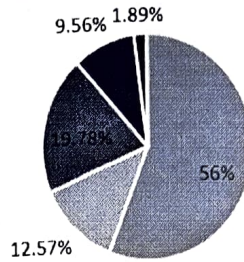


- A) Every time
- B) Often
- C) Sometimes
- D) Rarely
- E) Never

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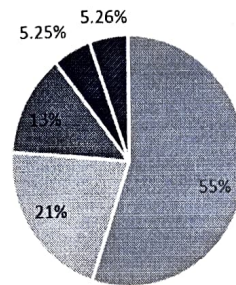
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19. How easy was it to contact teaching staff when you needed to?



■ A) Every time ■ B) Often ■ C) Sometimes ■ D) Rarely ■ E) Never

20. How easy is it to access subject-specific resources (e.g., equipment, facilities, software) when you need them?



■ A) Every time ■ B) Often ■ C) Sometimes ■ D) Rarely ■ E) Never

The above table shows the analysis of the survey result. It can be concluded that:

- An average of 60% of the students are satisfied with the college policies, teaching-learning process, and other activities.
- Most of the students can use ICT tools during their learning process.
- Most of the students are satisfied with their fair evaluation procedure.
- Physical infrastructures are continuously developed in the college.
- CO-curricular activities organized by the college on a regular basis.
- 75% of students supported the remarkable overall qualities of the teaching-learning process of the college.
- Toilet/Washroom are hygienic and maintained properly.
- Timetable also followed by the teachers for students beneficial.
- E-library facilities is also provided by the college on the demand the students.
- An enriched library is easily accessible by all the students and faculties.

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