

STUDENTS' SATISFACTION SURVEY

2017-18

Criterion 2.7.1 TEACHING-LEARNING AND EVALUATION

NAAC (National Assessment and accreditation council) is conducting an online Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Instruction to fill the questionnaire:

1. All questions should be compulsorily attempted.
2. Each question has five responses, choose the most appropriate one.
3. The response of 21st question is descriptive.

Students have an opportunity to give the valuable suggestions or improvements for teachers and college. He/she can also mention the weaknesses of the institute here. Your responses will be confidential. (Kindly restrict your responses to teaching- learning process only).

Name.....	Gender.....
Category.....	Nationality.....
State of Domicile.....	
Class with Semester.....	Aadhar Number.....
Mobile No.....	
Subject/Course Name (Currently Pursuing)	


1. How much of the syllabus was covered in the class?

- A) 85-100%
- B) 70-84%
- C) 55-69%
- D) 30-54%
- E) Below 30%

2. How competently did the teachers prepare for the classes?

- A) Always
- B) Usually
- C) Sometime


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D) Rarely

E) Never

3. The teachers illustrate the concepts through examples and applications.

A) Always

B) Usually

C) Sometimes

D) Rarely

E) Never

4. How were the teachers able to communicate with ICT tools as; PPT, LCD Projector, Multimedia etc. effectively?

A) Most Effectively

B) Effectively

C) Average

D) Less Effectively

E) Least Effectively

5. Was the college provided you adequate sports facilities?

A) Always

B) Usually

C) Sometimes

D) Rarely

E) Never

6. The institute takes active interest in promoting internship, student exchange, field visit, study tours, training programs etc. and provide other opportunities for students' welfare.

A) Every time

B) Often

C) Sometimes

D) Rarely

E) Never

7. The institution provides multiple opportunities such as; Debate Competition, Seminar, Guest lectures, NSS, NCC etc. to learn and grow.

A) Regularly

B) Often

C) Sometimes

D) Rarely

E) Never





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8. The Physical Infrastructure of the institute has well-furnished support facilities as laboratory, library, sports complex, computers, classrooms etc.

- A) Strongly Agree
- B) Agree
- C) Neutral
- D) Disagree
- E) Strongly Disagree

9. Guidance for competitive examinations and career counselling offered by the institution for the beneficial of students.

- A) Regularly
- B) Usually
- C) Sometimes
- D) Rarely
- E) Never

10. Internal Assessment procedure fairness properly maintained by the teachers.

- A) Strongly Agree
- B) Agree
- C) Neutral
- D) Disagree
- E) Strongly Disagree


11. Your mentor does a necessary follow-up with an assigned task to you.

- A) Every time
- B) Usually
- C) Occasionally
- D) Rarely
- E) I don't have a mentor

12. Teachers encourage you to participate in extracurricular activities organized by your institution as well as other institutions.

- A) Strongly Agree
- B) Agree
- C) Neutral
- D) Disagree
- E) Strongly Disagree


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13. Welfare schemes for students like student welfare fund, scholarships, fellowships, etc. are available.

- A) To a great extent
- B) Moderate
- C) Some What
- D) Very little
- E) Not at all

14. How satisfied are you with the teaching staff and their method?

- A) Extremely Satisfied
- B) Very Satisfied
- C) Satisfied
- D) Very dissatisfied
- E) Extremely dissatisfied

15. Will you be looking forward to pursuing another course at this college?

- A) Definitely, Yes
- B) Probably, Yes
- C) Probably, No
- D) Definitely, No
- E) Can't say

16. The institute provides value-added courses imparting skill development.

- A) To a great extent
- B) Moderate
- C) Some what
- D) Very little
- E) Not at all


17. How often have you received assessment feedback on time?

- A) Regularly
- B) Often
- C) Sometimes
- D) Rarely
- E) Never

18. How often does feedback help you to improve your work?

- A) Every time
- B) Often
- C) Sometimes


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D) Rarely

E) Never

19. How easy was it to contact teaching staff when you needed to?

A) Every time

B) Often

C) Sometimes

D) Rarely

E) Never

20. How easy is it to access subject-specific resources (e.g., equipment, facilities, software) when you need them?

A) Every time

B) Often

C) Sometimes

D) Rarely

E) Never

21. Give at least three observations / suggestions to improve the overall teaching – learning experience in your institution.

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