## STUDENTS' SATISFACTION SURVEY 2018-19

## Criterion 2.7.1 TEACHING-LEARNING AND EVALUATION

NAAC (National Assessment and accreditation council) is conducting an online Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

## **Instruction to fill the questionnaire:**

- 1. All questions should be compulsorily attempted.
- 2. Each question has five responses, choose the most appropriate one.
- 3. The response of 21st question is descriptive.

Students have an opportunity to give the valuable suggestions or improvements for teachers and college. He/she can also mention the weaknesses of the institute here. Your responses will be confidential. (Kindly restrict your responses to teaching-learning process only).

| Name                                     | . Gender        |
|------------------------------------------|-----------------|
| Category                                 | Nationality     |
| State of Domicile                        |                 |
| Class with Semester                      | . Aadhar Number |
| Mobile No                                |                 |
| Subject/Course Name (Currently Pursuing) |                 |

- 1. How much of the syllabus was covered in the class?
  - A) 85-100%
  - B) 70-84%
  - C) 55-69%
  - D) 30-54%
  - E) Below 30%
- 2. How competently did the teachers prepare for the classes?
  - A) Always
  - B) Usually
  - C) Sometime

| D) Rarely                                                                                                                                                                                 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| E) Never                                                                                                                                                                                  |
| 3. The teachers illustrate the concepts through examples and applications.                                                                                                                |
| A) Always                                                                                                                                                                                 |
| B) Usually                                                                                                                                                                                |
| C) Sometimes                                                                                                                                                                              |
| D) Rarely                                                                                                                                                                                 |
| E) Never                                                                                                                                                                                  |
| 4. How were the teachers able to communicate with ICT tools as; PPT, LCD Projector, Multimedia etc. effectively?                                                                          |
| A) Most Effectively                                                                                                                                                                       |
| B) Effectively                                                                                                                                                                            |
| C) Average                                                                                                                                                                                |
| D) Less Effectively                                                                                                                                                                       |
| E) Least Effectively                                                                                                                                                                      |
| 5. Was the college provided you adequate sports facilities?                                                                                                                               |
| A) Always                                                                                                                                                                                 |
| B) Usually                                                                                                                                                                                |
| C) Sometimes                                                                                                                                                                              |
| D) Rarely                                                                                                                                                                                 |
| E) Never                                                                                                                                                                                  |
| 6. The institute takes active interest in promoting internship, student exchange, field visit, study tours, training programs etc. and provide other opportunities for students' welfare. |
| A) Every time                                                                                                                                                                             |
| B) Often                                                                                                                                                                                  |
| C) Sometimes                                                                                                                                                                              |
| D) Rarely                                                                                                                                                                                 |
| E) Never                                                                                                                                                                                  |
| 7. The institution provides multiple opportunities such as; Debate Competition, Seminar, Guest lectures, NSS, NCC etc. to learn and grow.                                                 |
| A) Regularly                                                                                                                                                                              |
| B) Often                                                                                                                                                                                  |
| C) Sometimes                                                                                                                                                                              |
| D) Rarely                                                                                                                                                                                 |
| E) Never                                                                                                                                                                                  |
|                                                                                                                                                                                           |

| 8. The Physical Infrastructure of the institute has well-furnished support facilities as laboratory, library, sports complex, computers, classrooms etc. |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| A) Strongly Agree                                                                                                                                        |
| B) Agree                                                                                                                                                 |
| C) Neutral                                                                                                                                               |
| D) Disagree                                                                                                                                              |
| E) Strongly Disagree                                                                                                                                     |
| 9. Guidance for competitive examinations and career counselling offered by the institution for the beneficial of students.                               |
| A) Regularly                                                                                                                                             |
| B) Usually                                                                                                                                               |
| C) Sometimes                                                                                                                                             |
| D) Rarely                                                                                                                                                |
| E) Never                                                                                                                                                 |
| 10. Internal Assessment procedure fairness properly maintained by the teachers.                                                                          |
| A) Strongly Agree                                                                                                                                        |
| B) Agree                                                                                                                                                 |
| C) Neutral                                                                                                                                               |
| D) Disagree                                                                                                                                              |
| E) Strongly Disagree                                                                                                                                     |
| 11. Your mentor does a necessary follow-up with an assigned task to you.                                                                                 |
| A) Every time                                                                                                                                            |
| B) Usually                                                                                                                                               |
| C) Occasionally                                                                                                                                          |
| D) Rarely                                                                                                                                                |
| E) I don't have a mentor                                                                                                                                 |
| 12. Teachers encourage you to participate in extracurricular activities organized by your institution as well as other institutions.                     |
| A) Strongly Agree                                                                                                                                        |
| B) Agree                                                                                                                                                 |
| C) Neutral                                                                                                                                               |
| D) Disagree                                                                                                                                              |
| E) Strongly Disagree                                                                                                                                     |
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| 13. Welfare schemes for students like student welfare fund, scholarships, fellowships, etc. are available. |
|------------------------------------------------------------------------------------------------------------|
| A) To a great extent                                                                                       |
| B) Moderate                                                                                                |
| C) Some What                                                                                               |
| D) Very little                                                                                             |
| E) Not at all                                                                                              |
| 14. How satisfied are you with the teaching staff and their method?                                        |
| A) Extremely Satisfied                                                                                     |
| B) Very Satisfied                                                                                          |
| C) Satisfied                                                                                               |
| D) Very dissatisfied                                                                                       |
| E) Extremely dissatisfied                                                                                  |
| 15. Will you be looking forward to pursuing another course at this college?                                |
| A) Definitely, Yes                                                                                         |
| B) Probably, Yes                                                                                           |
| C)Probably, No                                                                                             |
| D) Definitely, No                                                                                          |
| E) Can't say                                                                                               |
| 16. The institute provides value-added courses imparting skill development.                                |
| A) To a great extent                                                                                       |
| B) Moderate                                                                                                |
| C) Some what                                                                                               |
| D) Very little                                                                                             |
| E) Not at all                                                                                              |
| 17. How often have you received assessment feedback on time?                                               |
| A) Regularly                                                                                               |
| B) Often                                                                                                   |
| C) Sometimes                                                                                               |
| D) Rarely                                                                                                  |
| E) Never                                                                                                   |
| 18. How often does feedback help you to improve your work?                                                 |
| A) Every time                                                                                              |
| B) Often                                                                                                   |
| C) Sometimes                                                                                               |

| D) Rarely                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------|
| E) Never                                                                                                                      |
| 19. How easy was it to contact teaching staff when you needed to?                                                             |
| A) Every time                                                                                                                 |
| B) Often                                                                                                                      |
| C) Sometimes                                                                                                                  |
| D) Rarely                                                                                                                     |
| E) Never                                                                                                                      |
| 20. How easy is it to access subject-specific resources (e.g., equipment, facilities, software) when you need them?           |
| A) Every time                                                                                                                 |
| B) Often                                                                                                                      |
| C) Sometimes                                                                                                                  |
| D) Rarely                                                                                                                     |
| E) Never                                                                                                                      |
| 21. Give at least three observations / suggestions to improve the overall teaching – learning experience in your institution. |
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